DIE HUMANSDORPSE LANDBOU KOÖPERASIE BPK
Handeldrywend / Trading as

THE CO-OP
DIE KOOPERASIE

HOOFKANTOOR | HEAD OFFICE
Posbus | PO Box 27
HUMANSDORP 6300
Tel: 042 007 0012
www.humkoop.co.za

Reg No: 1944/000003/24
NCRCP 1036

Security Notice

We recently identified and contained a cybersecurity incident affecting one internal user account. Following swift action and expert investigation, we can confirm that the incident was isolated and our core systems remain secure. Some member-related email information may have been exposed, but our investigation thus far shows no evidence of misuse.

We've reported the matter to the Information Regulator and SAPS and will contact affected individuals directly, if necessary. Your privacy remains our priority.

For more details, click here to read our official statement or contact our Deputy Information Officer at fmeyer@humkoop.co.za.

Detailed Statement (perhaps in pdf and a click through)

Dear Stakeholders

We want to inform you that Die Humansdorpse Landbou Koöperasie Ltd ("The Co-Op") recently identified a cybersecurity incident affecting one of our internal email accounts. We are sharing this message in the spirit of transparency, and to let you know the situation is being managed professionally and with urgency.

What happened?
On 29 May 2025, we detected suspicious phishing emails sent to some employees. These emails came from a compromised internal user account. A prompt investigation revealed that the attacker may have gained access to the contact list and email communications of the affected user. This means that some personal or company-related email addresses and information may have been exposed.

What are we doing?
We immediately triggered our Cybersecurity Incident Response Protocol, which involves the following:

- Containing the breach to prevent further risk
- Engaging external cybersecurity experts to perform a forensic investigation
- Reviewing our systems to ensure no further compromise occurred
- Taking steps to strengthen system security and reduce future risk

Who is affected?
The exposure appears to be limited to email communications involving the compromised account. Affected parties may include some employees, suppliers, service providers, and members with whom the user previously corresponded.

What do you need to do?
Please continue to be vigilant. If you receive unexpected or suspicious emails, report them immediately to our Deputy Information Officer. Never click on unknown links or open attachments from unexpected sources.

We understand that security incidents can raise concerns. Please be assured that the Co-Op is managing this incident professionally, has reported the matter to the Information Regulator and

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SAPS, and is committed to keeping all stakeholders informed.

Thank you for your support and cooperation.

Warm regards,
Freek Meyer
Deputy Information Officer
Die Humansdorpse Landbou Koöperasie Ltd

Belangrike Kennisgewing

Ons het onlangs ‘n kuberveiligheidsinsident geïdentifiseer en suksesvol beperk.

Die voorval het 'n enkele e-posrekening betrek. Met onmiddellike optrede en hulp van eksterne spesialiste, bevestig ons dat ons kernstelsels veilig en stabiel bly. Sekere e-posinligting rakende lede en verskaffers kon moontlik blootgestel gewees het. Ons ondersoek dusver toon geen aanduiding dat die data misbruik is nie.

Lees ons volledige verklaring hier of kontak ons Adjunk-Inligtingsbeampte by fmeyer@humkoop.co.za.

Beste Belanghebbendes,

Ons wil julle inlig dat Die Humansdorpse Landbou Koöperasie Bpk (“Die Koöperasie”) onlangs 'n kuberveiligheidsinsident geïdentifiseer het wat een van ons interne e-posrekeninge geraak het. Ons deel hierdie boodskap in die gees van deursigtigheid en verantwoordelikheid, en om julle te verseker dat die situasie professioneel en met dringendheid hanteer word.

Wat het gebeur?
Op 29 Mei 2025, het ons verdagte phishing-e-posse aan sommige werknemers opgemerk. Hierdie e-posse het van 'n interne gebruiker se gekompromitteerde rekening af gekom. Die ondersoek het getoon dat die aanvaller moontlik toegang verkry het tot die kontaklys en e-poskommunikasie van daardie gebruiker. Dit beteken dat sommige persoonlike of maatskappy-verwante e-posadresse moontlik blootgestel is.

Wat doen ons daaraan?
Ons het ons protokol onmiddellik geaktiveer, wat die volgende insluit:

- Beperking van die voorval om verdere risiko te voorkom
- Aanstelling van eksterne kuberveiligheidskenners vir forensiese ondersoek
- Evaluering van ons stelsels om enige verdere kompromie uit te sluit
- Verskerping van sekuriteitsmaatreëls om toekomstige risiko te verminder

Wie is geraak?
Die insident blyk beperk te wees tot die spesifieke gebruiker se e-poskommunikasie. Dit kan werknemers, lede, diensverskaffers en ander insluit met wie daardie persoon gekorrespondeer het. Indien jou inligting direk geraak is, sal ons jou persoonlik kontak.

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Wat moet jy doen?
Bly asseblief waaksaam. Moet geen onbekende skakels klik of aanhangsels oopmaak van verdagte bronne nie. Rapporteer enige vreemde aktiwiteit dadelik aan ons Adjunk Inligtingsbeampte by fmeyer@humkoop.co.za .

Ons verstaan dat sulke nuus kommer kan wek, maar ons wil jou verseker dat alles in plek is om die saak verantwoordelik te bestuur en alle betrokke partye op hoogte te hou.

Vriendelike groete,

Freek Meyer
Adjunk-Inligtingsbeampte
Die Humansdorpse Landbou Koöperasie Bpk